EUROPE

JUMP TO...

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NORTH AMERICA

JUMP TO...

- ✓ Canada
- ✓ USA

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APAC
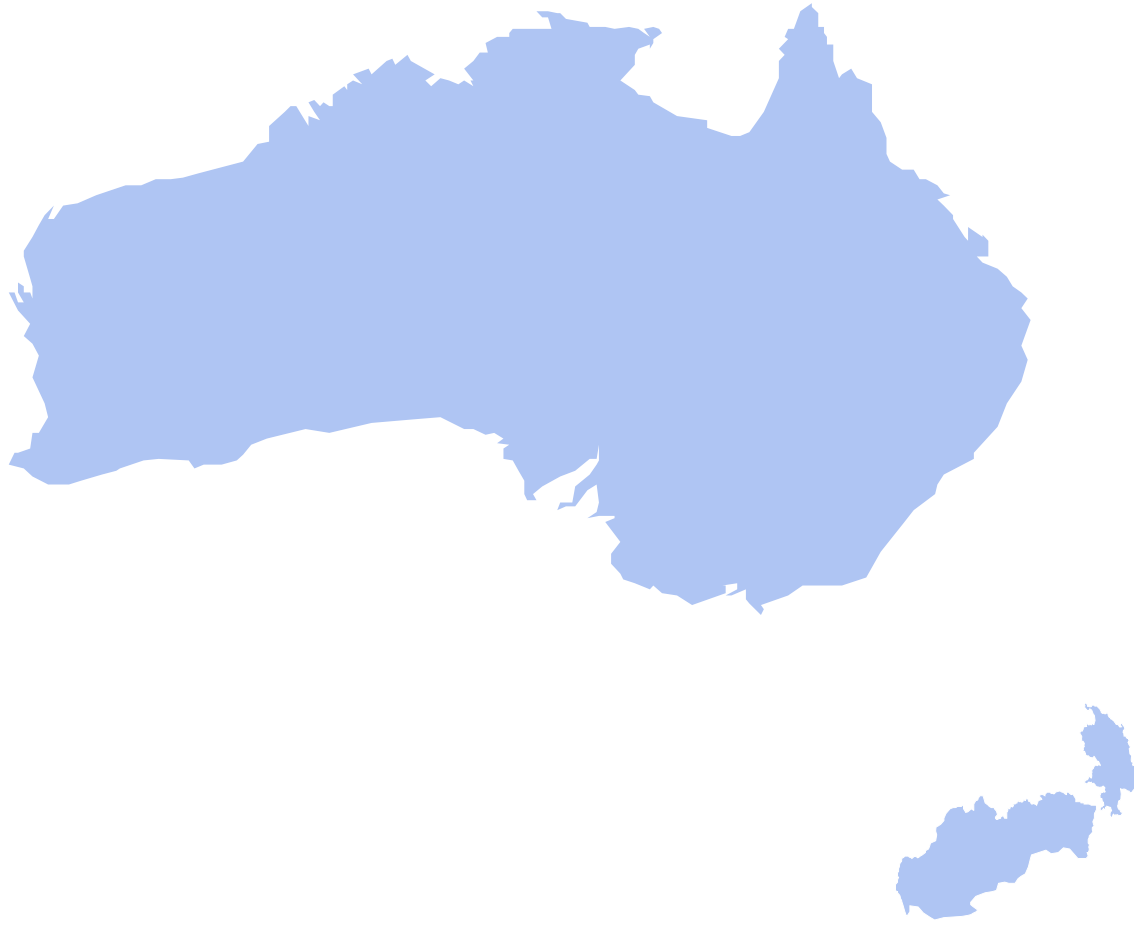
JUMP TO…

- ✓ Australia

- ✓ New Zealand

Europe
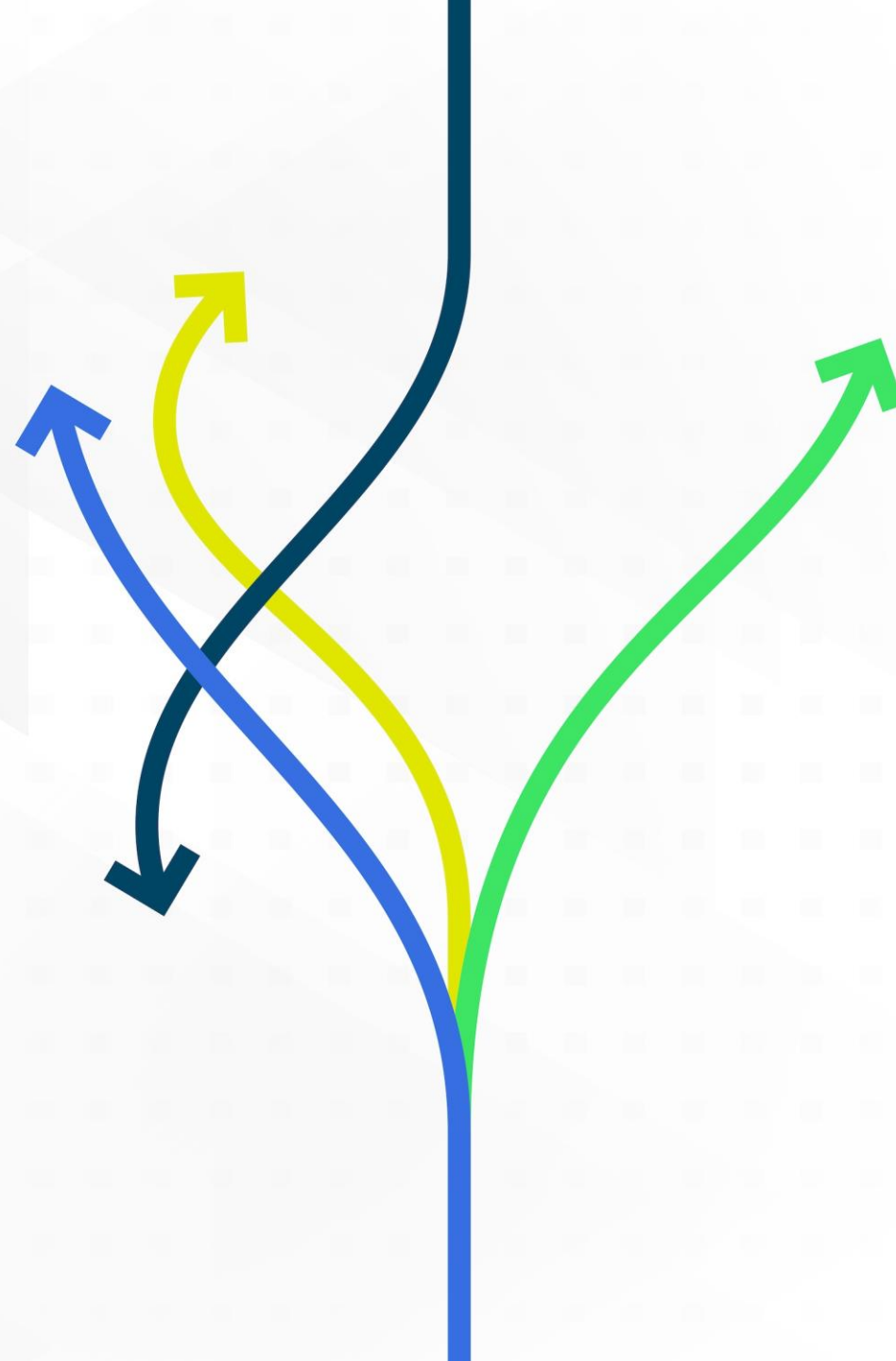
SERVICES AVAILABLE NOW:

AUSTRIA

	Carrier	Route	Type	Label Type	Sustainability Score
	Austria Post	Domestic	Drop – off	• Requires a printer • Paper-less	Medium
	UPS Access Point *	Domestic	Drop - off	• Requires a printer	TBC
	UPS *	ERC	Pick - up	• Requires a printer	TBC
	DHL Connect	ERC	Drop-off	• Requires a printer	TBC
	DPD**	Domestic	Pick - up	• Requires a printer	TBC

Key:
New service

Coming Soon:

	Carrier	Route	Type	Label Type	Comments
	GLS AT	• Domestic • ERC	Drop-off	• Requires a printer • Paper-less	Contract review

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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BELGIUM

SERVICES AVAILABLE NOW:

	Carrier	Route	Type	Label type
bpost	Bpost	Domestic	Drop - off	• Requires a printer • Paper-less
bpost	Bpost*	Domestic	Pick – up	• Requires a printer
Mondial Relay	Mondial Relay	RRC FR	Drop- off	• Requires a printer • Paper-less
Mondial Relay	Mondial Relay**	Domestic	Drop- off	• Requires a printer • Paper-less
UPS Access Point	UPS Access Point*	Domestic	Drop – off	• Requires a printer
UPS	UPS*	ERC	Pick – up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

Key:
New service

Coming Soon:

	Carrier	Route	Type	Label Type	Comments
DHL	DHL Connect	ERC	Drop-off	• Paper less	On carrier road map 2024

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- RRC - Region Return Center
- ** Volume dependency and may be poor country coverage.. Contact the First Mile team for more information

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SERVICES AVAILABLE NOW:

BULGARIA

	Carrier	Route	Type	Label type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer • Paper-less **

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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SERVICES AVAILABLE NOW:

CROATIA

	Carrier	Route	Type	Label type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect**	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

Tracked Post available

Pick - up available

Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

Key:
New service

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SERVICES AVAILABLE NOW:

CYPRUS

	Carrier	Route	Type	Label type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect**	ERC	Drop-off	• Requires a printer • Paper-less

HIGHLIGHTS:

Tracked Post available

Pick - up available

Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

Key:
New service

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SERVICES AVAILABLE NOW:

CZECH REPUBLIC

	Carrier	Route	Type	Label type	Sustainability Rating
Ceska Posta	Ceska Posta	Domestic	Drop – off	• Requires a printer	Low
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop-off	• Requires a printer	TBC

Coming Soon:

	Carrier	Route	Type	Label Type	Comments
DHL	DHL Connect	ERC	Drop-off	• Paper-less	On carrier road map 2024

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
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- ERC - European Return Center

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SERVICES AVAILABLE NOW:

DENMARK

	Carrier	Route	Type	Label type
postnord	Postnord Denmark	Domestic	Drop – off	• Requires a printer • Paper-less
postnord	Postnord Denmark	Domestic	Pick - up	• Requires a printer • Paper-less
instabox	Instabox	• SE RRC (Malmo) • Domestic ** • SE RRC (Kalmar)**	Drop - off	• Paper-less
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop - off	• Requires a printer

Key:
New service

HIGHLIGHTS:

Tracked Post available

Parcel Shop available

Pick - up available

Paper-less available

Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- RRC - Region Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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SERVICES AVAILABLE NOW:

ESTONIA

	Carrier	Route	Type	Label type
UPS	UPS	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

FINLAND

	Carrier	Route	Type	Label type	Sustainability Score
postnord	Postnord FI	Domestic	Drop – off	• Requires a printer	Medium
posti	Suomen Posti	Domestic	Drop-off	• Requires a printer • Paper-less	Medium
posti	Suomen Posti*	Domestic	Pick - up	• Requires a printer	Medium
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop - off	• Requires a printer	TBC
budbee	Budbee	• SE RRC (Malmo) • SE RRC (Kalmar)** • Domestic**	Drop - off	• Paper-less	TBC

Key:
New service

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- RRC - Region Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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SERVICES AVAILABLE NOW:

FRANCE

	Carrier	Route	Type	Label Type	Sustainability Score
colissimo	Colissimo	Domestic	Drop - off	• Requires a printer • Paper-less**	TBC
UPS	UPS*	Domestic	Pick - up	• Requires a printer	Medium
UPS	UPS*	ERC	Pick - up	• Requires a printer	Medium
UPS Access Point	UPS Access Point*	Domestic	Drop – off	• Requires a printer • Paper-less**	TBC
Mondial relay	Mondial Relay	Domestic	Drop - off	• Requires a printer • Paper-less	Medium
DHL	DHL Connect	ERC	Drop - off	• Requires a printer	TBC

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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SERVICES AVAILABLE NOW:

FRANCE

Guadeloupe

	Carrier	Route	Type	Label Type
UPS	UPS*	ERC	Pick - up	• Requires a printer

HIGHLIGHTS:

Tracked Post available

Pick - up available

Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

GERMANY

	Carrier	Route	Type	Label type	Sustainability Score
UPS Access Point	UPS Access Point	Domestic	Drop-off	• Requires a printer	TBC
UPS	UPS*	Domestic	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	Domestic	Drop - off	• Requires a printer	TBC
DHL	DHL Paket (Deutche Post)	Domestic	Drop - off	• Requires a printer • Paper-less	High
Hermes	Hermes DE	Domestic	Drop - off	• Requires a printer • Paper-less	High

Coming Soon:

	Carrier	Route	Type	Label Type
GLS	GLS	Domestic	Drop-off	• Requires a printer • Paper-less

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

GREECE

	Carrier	Route	Type	Label type
ΕΛΤΑ Hellenic Post	Hellenic Post *	Domestic	Drop – off	• Requires a printer
UPS	UPS	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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a Reconomy Group company

SERVICES AVAILABLE NOW:

HUNGARY

	Carrier	Route	Type	Label type	Sustainability Score
Magyar Posta	Magyar Post*	Domestic	Drop – off	• Requires a printer	Low
UPS	UPS	ERC	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop-off	• Requires a printer	TBC

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

ReBound by Reconomy

SERVICES AVAILABLE NOW:

IRELAND

	Carrier	Route	Type	Label type	Sustainability Score
COLL-8	Coll-8	Domestic	Drop – off	• Paper-less	Low
an post	AnPost	Domestic	Drop-off	• Requires a printer • Paper-less	Low
an post	AnPost**	Domestics	Pick - up	• Requires a printer • Paper-less	Low
dpd	DPD IE*	Domestic	Pick - up	• Requires a printer	Low
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC

Key:
New service

HIGHLIGHTS:

✉ Tracked Post available

📦 Parcel Shop available

🛒 Pick - up available

🍃 Paper-less available

ℹ Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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SERVICES AVAILABLE NOW:

ITALY

	Carrier	Route	Type	Label type	Sustainability Score
Posteitaliane	SDA Poste Italiane	Domestic	Drop – off	• Requires a printer • Paper-less	Medium
Posteitaliane	SDA Poste Italiane	Domestic	Pick - up	• Requires a printer	Medium
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop-off	• Requires a printer	TBC

Coming Soon:

	Carrier	Route	Type	Label Type
InPost out of the box	InPost	Domestics	Drop-off	• Requires a printer • Paper-less
InPost out of the box	InPost	FR RRC	Drop-off	• Requires a printer • Paper-less

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HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

SERVICES AVAILABLE NOW:

LATVIA

	Carrier	Route	Type	Label type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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by Reconomy

SERVICES AVAILABLE NOW:

LITHUANIA

	Carrier	Route	Type	Label type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

ReBound
by Reconomy

SERVICES AVAILABLE NOW:

LUXEMBOURG

	Carrier	Route	Type	Label type
	Luxembourg post	Domestic	Drop – off	• Requires a printer
	UPS*	ERC	Pick - up	• Requires a printer
	DHL Connect	ERC	Drop-off	• Requires a printer
	Mondial Relay**	RRC France	Drop - off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks. Check coverage with FM

Key:
New service

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SERVICES AVAILABLE NOW:

NETHERLANDS

	Carrier	Route	Type	Label type	Sustainability Score
	Post NL	Domestic	Drop – off	• Requires a printer • Paper-less	High
	Post NL*	Domestic	Pick - up	• Requires a printer	High
	DHL NL	Domestic	Drop-off	• Requires a printer • Paper-less	Medium
	UPS*	ERC	Pick - up	• Requires a printer	High
	UPS Access Point*	ERC	Pick - up	• Requires a printer	TBC
	Mondial Relay**	RRC FR	Drop - off	• Requires a printer • Paper-less	TBC
	Mondial Relay***	Domestic	Drop - off	• Requires a printer • Paper-less	TBC

Key:
New service

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks
- *** Volume dependency and may be poor country coverage.. Contact the First Mile team for more information

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SERVICES AVAILABLE NOW:

NORWAY

	Carrier	Route	Type	Label type	Sustainability Score
bring	Bring	Domestic	Drop – off	• Requires a printer	High
bring	Bring	Domestic	Pick - up	• Requires a printer	High
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
instabox	Instabox**	• Domestic • SE RRC (Malmo)	Drop – off	• Paper-less	TBC

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

Key:
New service

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SERVICES AVAILABLE NOW:

MONACO

	Carrier	Route	Type	Label type
Colissimo	Colissimo	FR RRC	Drop – off	• Requires a printer
UPS	UPS*	FR RRC	Pick - up	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

SERVICES AVAILABLE NOW:

POLAND

	Carrier	Route	Type	Label type	Sustainability Score
Poczta Polska	Poczta Polska	Domestic	Drop – off	• Requires a printer	Medium
dpd	DPD PL	Domestic	Drop – off	• Requires a printer	TBC
dpd	DPD PL	Domestic	Pick - up	• Requires a printer	TBC
DHL	DHL PL	Domestic	Drop-off	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop-off	• Requires a printer	TBC
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
InPost	InPost	Domestic	Drop - off	• Paper-less	Medium

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

PORTUGAL

	Carrier	Route	Type	Label type	Sustainability Score
CTT	CTT	Domestic	Drop – off	• Requires a printer • Paper-less	Medium
CTT	CTT	Domestic	Pick - up	• Requires a printer	Medium
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop-off	• Requires a printer	TBC
Mondial Relay	Mondial Relay**	RRC FR	Drop - off	• Requires a printer	TBC
Mondial Relay	Mondial Relay***	Domestic	Drop - off	• Requires a printer	TBC

Coming Soon:

	Carrier	Route	Type	Label Type
chronopost	Chronopost	FR RRC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks
- *** Volume dependency and may be poor country coverage.. Contact the First Mile team for more information

SERVICES AVAILABLE NOW:

Portugal
AZEROS

	Carrier	Route	Type	Label type
ctt	CTT*	PT RRC	Drop – off	• Requires a printer
UPS	UPS*	ERC	Pick - up	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

Portugal
MADEIRA

	Carrier	Route	Type	Label type
ctt	CTT*	PT RRC	Drop – off	• Requires a printer
UPS	UPS*	ERC	Pick - up	• Requires a printer

HIGHLIGHTS:

Tracked Post available

Parcel Shop available

Pick - up available

Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

ROMANIA

	Carrier	Route	Type	Label Type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

Coming Soon:

	Carrier	Route	Type	Label Type	Comments
DHL	DHL Connect	ERC	Drop-off	• Paper-less	On carrier road map 2024

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

SLOVAKIA

	Carrier	Route	Type	Label type
Slovenská POŠTA	Slovenska Post	Domestic	Drop – off	• Requires a printer
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

SLOVENIA

	Carrier	Route	Type	Label type
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

SPAIN

	Carrier	Route	Type	Label type
Correos	Correos	Domestic	Drop - off	• Requires a printer • Paper-less
Correos Express	Correos Express*	Domestic	Pick - up	• Requires a printer
celeritas	Celeritas	Domestic	Drop - off	• Requires a printer
celeritas	Celeritas	Domestic	Pick - up	• Requires a printer
UPS	UPS*	Domestic	Pick - up	• Requires a printer
UPS	UPS*	ERC	Pick - up	• Requires a printer
DHL	DHL Connect	ERC	Drop-off	• Requires a printer
Mondial Relay	Mondial Relay**	RRC FR	Drop - off	• Requires a printer • Paper-less
Mondial Relay	Mondial Relay***	Domestic	Drop - off	• Requires a printer • Paper-less

Coming Soon:

	Carrier	Route	Type	Label Type
chronopost	Chronopost	FR RRC	Drop - off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center**Newly integrated service. Please note an ops test is required – approx. 3 weeks
- *** Volume dependency and may be poor country coverage.. Contact the First Mile team for more information

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SERVICES AVAILABLE NOW:

	Carrier	Route	Type	Label type
CORREOS	**Correos	ES RRC	Drop - off	• Requires a printer
Correos Express	**Correos Express*	ES RRC	Pick - up	• Requires a printer
UPS	**UPS*	ERC	Pick - up	• Requires a printer

Spain

BALEARIC ISLANDS

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- ERC - European Return Center
- * Only available to NL entity clients
- **Only available with HAPI integration

SERVICES AVAILABLE NOW:

Spain

CANARY ISLANDS

	Carrier	Route	Type	Label type
Correos	Correos	Domestic	Drop - off	• Requires a printer
Correos Express	Correos Express*	Domestic	Pick - up	• Requires a printer
UPS	UPS*	ERC	Pick - up	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

ReBound
by Reconomy

SERVICES AVAILABLE NOW:

SWEDEN

	Carrier	Route	Type	Label type	Sustainability Score
postnord	Postnord SE	Domestic	Drop – off	• Requires a printer • Paper-less	Medium
UPS	UPS*	ERC	Pick - up	• Requires a printer	TBC
DHL	DHL Connect	ERC	Drop-off	• Requires a printer	TBC
instabox	Instabox	• RRC SE (Malmo) • Domestic** • RRC SE (Kalmar)**	Drop - off	• Paper-less	TBC

Key:
New service

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

ReBound
by Reconomy

SERVICES AVAILABLE NOW:

SWITZERLAND

	Carrier	Route	Type	Label type
SWISS POST	Swiss Post	Domestic	Drop – off	• Requires a printer
dpd	DPD CH*	Domestic	Drop – off	• Requires a printer
UPS	UPS*	ERC	Pick - up	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center

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SERVICES AVAILABLE NOW:

UNITED KINGDOM

	Carrier	Route	Type	Label type	Sustainability Score
Royal Mail	Royal Mail	Domestic	Drop – off	• Requires a printer • Paper-less	Low
Royal Mail	Royal Mail	Domestic	Pick - up	• Requires a printer	Low
YODEL	Yodel	Domestic	Drop – off	• Requires a printer • Paper-less	Medium
dpd	DPD UK*	Domestic	Pick - up	• Requires a printer	High
dpd	DPD UK	Domestic	Drop – off	• Requires a printer	High
PARCEL FORCE	Parcel Force*	Domestic	Pick - up	• Requires a printer	TBC
PARCEL FORCE	Parcel Force*	Domestic	Drop – off	• Requires a printer	TBC
ups	UPS*	ERC	Pick - up	• Requires a printer	TBC
EVRi	EVRI	Domestic	Drop – off	• Requires a printer • Paper-less	TBC
EVRi	EVRI	Domestic	Pick - up	• Requires a printer	TBC
InPost	InPost	Domestic	Drop – off	• Paper-less	TBC
ASDA toyou	ASDAtoyou**	Domestic	Drop – off	• Paper-less	TBC
DHL	DHL eCommerce**	Domestic	Drop – off	• Requires a printer • Paper-less	TBC

Key:
New service

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients
- ERC - European Return Center
- **Newly integrated service. Please note an ops test is required – approx. 3 weeks

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SERVICES AVAILABLE NOW:

UK GUERNSEY

	Carrier	Route	Type	Label Type	Sustainability Score
Royal Mail	Royal Mail	UK RRC	Drop-off	• Requires a printer • Paper-less	Low

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.

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SERVICES AVAILABLE NOW:

UK

JERSEY

Coming Soon:

	Carrier	Route	Type	Label Type
Royal Mail	Royal Mail	UK RRC	Drop-off	• Requires a printer • Paper-less

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North America

SERVICES AVAILABLE NOW:

CANADA

	Carrier	Route	Type	Label type
	Canada Post	Domestic	Drop-off	• Requires a printer • Paper-less
	UPS	Domestic	Drop - off	• Requires a printer

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
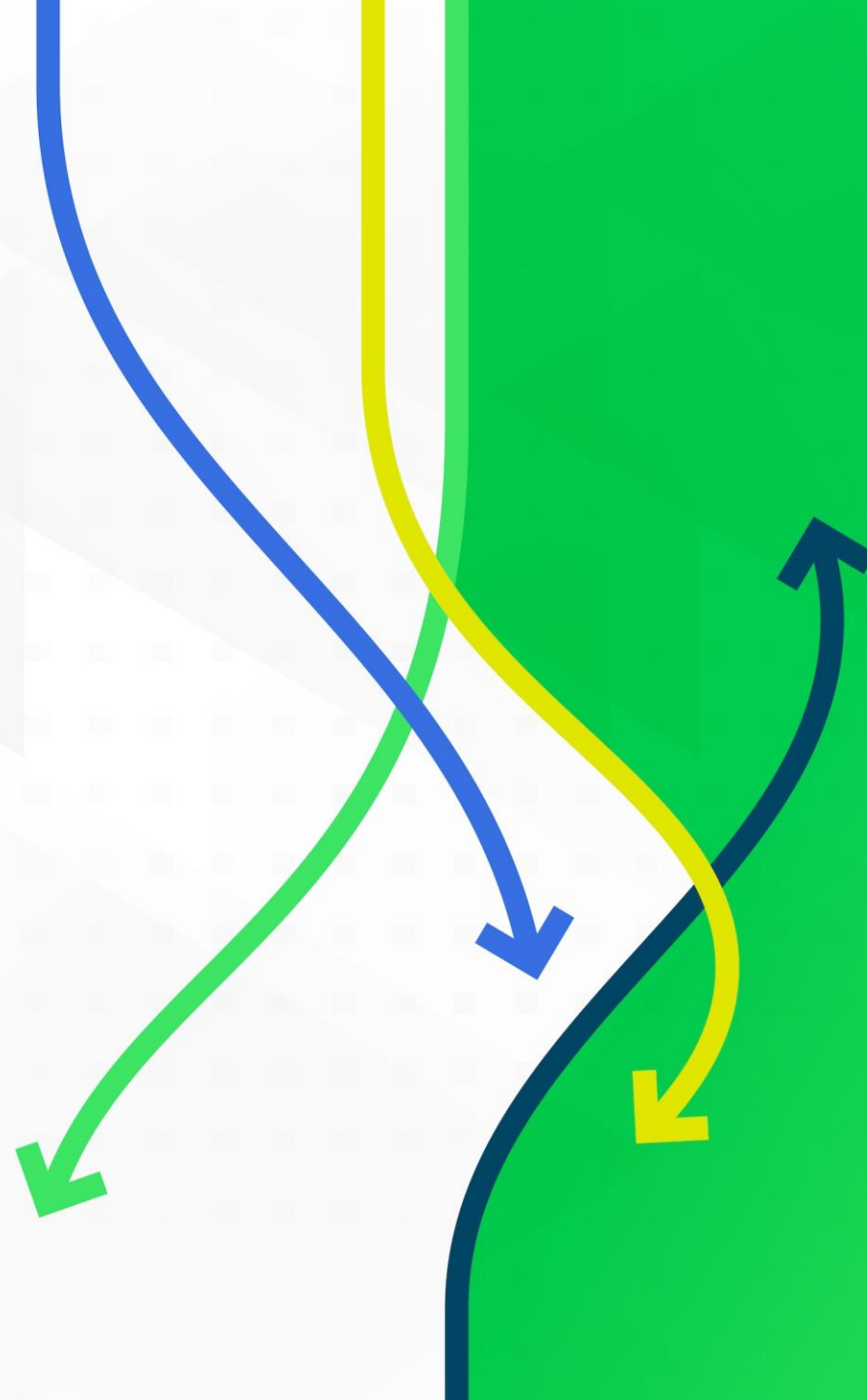- Minimum annual volumes may apply.

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SERVICES AVAILABLE NOW:

USA

	Carrier	Route	Type	Label type
UNITED STATES POSTAL SERVICE	USPS Ground	Domestic	Drop-off	• Requires a printer • Paper-less
UPS	UPS Ground	Domestic	Drop - off	• Requires a printer
UPS	UPS Ground*	Domestic	Pick - up	• Requires a printer
UPS	UPS MI	Domestic	Drop - off	• Requires a printer

Coming Soon:

	Carrier	Route	Type	Label Type	Comments
Happy Returns a UPS Company	Happy Returns	Domestic	Drop-off	• Paper-less	Integration phase
UPS	UPS MI	Domestic	Drop - off	• Paper-less	Integration phase

HIGHLIGHTS:

- Tracked Post available
- Parcel Shop available
- Pick - up available
- Paper-less available
- Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.
- * Only available to NL entity clients

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APAC

SERVICES AVAILABLE NOW:

AUSTRALIA

	Carrier	Route	Type	Label type	Sustainability Score
AUSTRALIA POST	Australia Post	Domestic	Drop-off	• Requires a printer • Paper-less	Low

HIGHLIGHTS:

✉ Tracked Post available

📦 Parcel Shop available

🍃 Paper-less available

ⓘ Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.

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SERVICES AVAILABLE NOW:

NEW ZEALAND

	Carrier	Route	Type	Label type	Sustainability Score
New Zealand Post	New Zealand Post	Domestic	Drop-off	• Requires a printer	Low

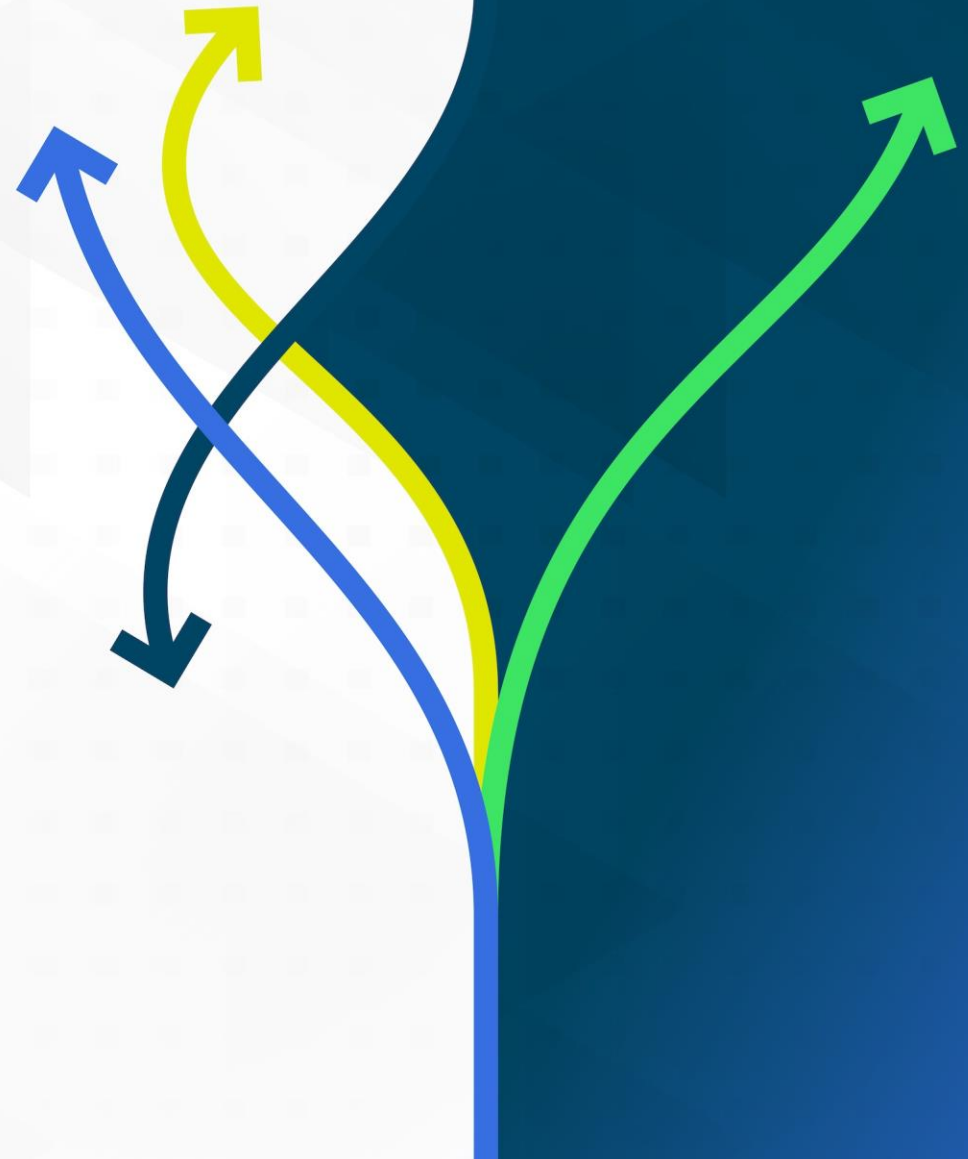### HIGHLIGHTS:

Tracked Post available

Parcel Shop available

Paper-less available

Services Live Overview

INFORMATION

- Service offering dependant on volume and warehouse destination.
- Minimum annual volumes may apply.

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Sustainability Score

Sustainability Score

Apart from calculating the CO2 emissions per parcel for our carriers, we also measure their sustainability level based on their energy use, service development, reporting capabilities and social governance.

Sustainability Score
Here you find the sustainability levels of our first-mile carriers, categorized into three results;
Low: score between 0%-49%
Medium: score between 50%-69%
High: scoring 70% or higher

The results on top of the page only show the results of carriers which are measured. In case carriers have not completed the annual sustainability score, their parcels are excluded from the results.

Score Details
Here you can see which factors are measured in the Sustainability Score and whether the carrier has passed or failed. For each factor, we have a minimum requirement which has to be met in order to pass. For example, a minimum of 10% of parcels being handled with electric vehicles is required to pass for the factor of Electric Fleet.

About the Network Sustainability Index
We measure our first-mile carriers annually. We update the sustainability measurement factors if needed, in order to stay up-to-date with our measurement. The results of the measurements are also used to feed into the CO2 calculations (for example, the type of fuels used).
We provide feedback to our carriers and collaborate with them to improve their services and reduce their emissions where possible.
In case you seek more information, please reach out to sustainability@reboundreturns.com

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