



Quarterly Sustainability Report

Sustainability is not just a buzzword at ReBound, we take sustainability seriously and make it fact-based, accessible and transparent.

This reports highlights the quarterly efforts that we are taking to ensure we progress towards our 3 sustainability goals

Last Updated: July 2024

2024



Our Goals

At ReBound, we believe that we have a responsibility to help brands understand the environmental impact of returns and to improve the circulation of all returned products. Through strong collaboration with partners and carriers, we achieve a greener network and influence clients and consumers to choose sustainably. We take our clients on our journey with us, and achieve a more sustainable return service together.

To help us achieve this, we have identified three core goals where we feel we can make the most impact.

ECO-FRIENDLY NETWORK

CIRCULAR ECONOMY

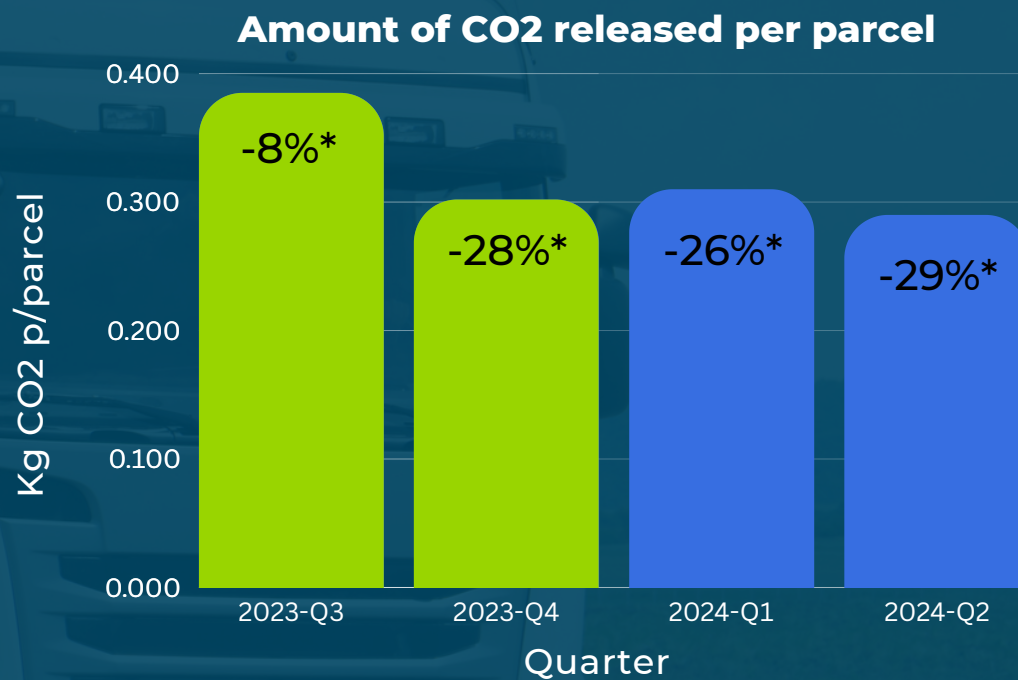
AWARENESS

GOAL 1: Eco Friendly Network

Our target is to achieve:

A **50%** reduction in carbon emissions released per parcel by 2030*

We are constantly looking for alternative methods of transport to reduce emissions. In order to track our efforts and ensure that we are on track to meeting our goal, we have developed a CO2 calculation tool specifically for our network. To make sure we are on track, we will focus on the amount of CO2 which is released per parcel, per quarter, and compare our results to our 2019 benchmark for ReBound NL.



How did we achieve this CO2 reduction?

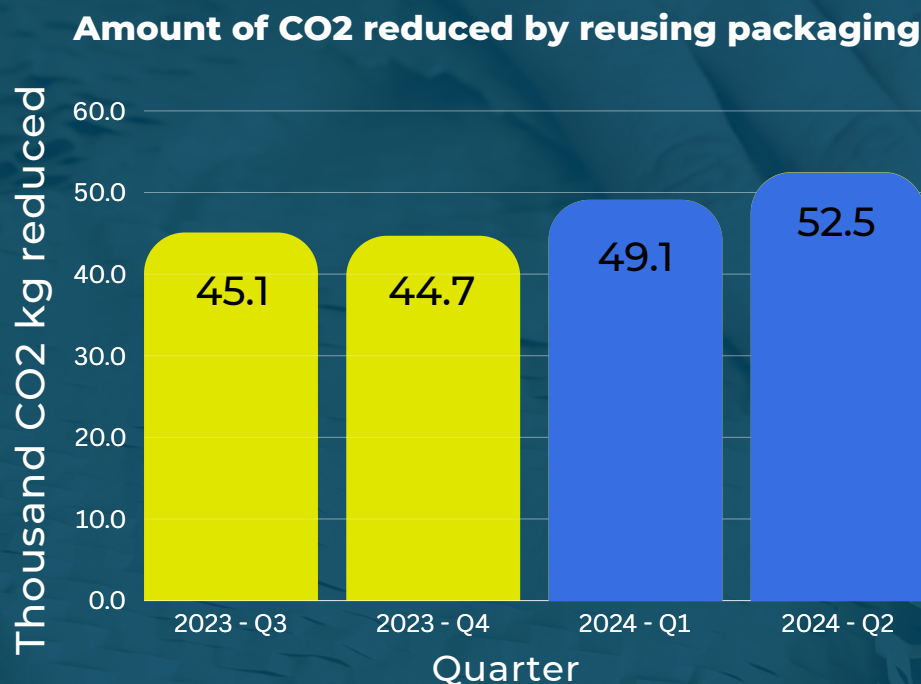
We have reduced our CO2 by using more electric first mile services, switching from Diesel to HVO and using rail transport where possible.

*Compared to 2019

Using Sustainable Materials in Our Network

We explore opportunities for reusable packaging, and find where we can reduce the use of single use cartons in our operations. We also collaborate with experts to design our reusable packaging and test the new packaging with some of our clients.

The graph below shows the amount of CO2 reduced by reusing packaging.



How did we achieve this CO2 reduction?

To reduce the amount of CO2, we utilise re-used materials where possible, by reusing pallets and carton

What else are we doing to reduce our create an Eco-friendly network?

Every year, we send out our Network Supplier Index Survey to all our carriers- a survey which investigates what efforts our carriers are taking to become more sustainable. The survey measures each carrier on 15 factors, focusing on: operational network, social responsibility and sustainability strategy. The results of the survey are then presented in our **Sustainability Dashboard**.

GOAL 2: The Circular Economy

Our donation portal is just one way that we are encouraging a more circular economy. Below, we report on the amount of registrations that have taken place through the donation portal each quarter.



What else are we working on to contribute to achieving more circular returns?

- The donation portal, which is available for UK clients, is in the process of being productized so it can be used for all clients live with ReBound. We have really sent out a survey to almost 3000 shoppers to understand the interest that the public would have in this product, results can be found in our most recent whitepaper [here](#).

GOAL 3: Awareness

We cannot tackle sustainability on our own, so we collaborate with our partners and clients to help us achieve our goals.

Q2

- We had a Green Week in June, coinciding with World Environment Day. During this week we encouraged employees to engage in environmentally friendly habits.
- In May we held a guest lecture at TU Delft in the Netherlands that covered the topic of circular economy.

What else are we working on to raise awareness?

- Published the PhD Research “Unveiling the Environmental Impact of Product Returns: An Urgent Call for Circular Solutions”, which takes a deep dive into the environmental impacts of returns and whether circular solutions are worth the added carbon emissions. You can access the article and download the PhD Research [here](#).



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We're committed to updating you on our progress quarterly, so be sure to check back for updates.

Next Update Coming: October 2024

 **ReBounce**
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