



Quarterly Sustainability Report

Sustainability is not just a buzzword at ReBound, we take sustainability seriously and make it fact-based, accessible and transparent.

This reports highlights the quarterly efforts that we are taking to ensure we progress towards our 3 sustainability goals

Last Updated: October 2025

2025





Our Goals

At ReBound, we believe that we have a responsibility to help brands understand the environmental impact of returns and to improve the circulation of all returned products. Through strong collaboration with partners and carriers, we achieve a greener network and influence clients and consumers to choose sustainably. We take our clients on our journey with us, and achieve a more sustainable return service together.

To help us achieve this, we have identified three core goals where we feel we can make the most impact.

ECO-FRIENDLY NETWORK

CIRCULAR ECONOMY

AWARENESS

GOAL 1:

Eco Friendly Network

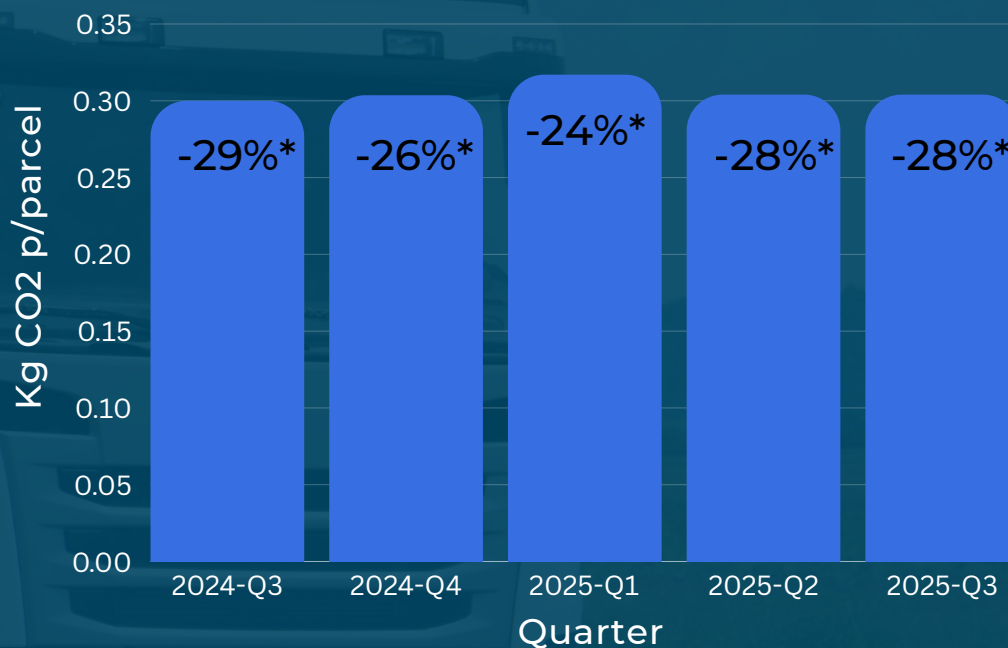
Our target is to achieve:

A **50%** reduction in carbon emissions released per parcel by 2030*

We are still gathering the data for this visual and it will be updated shortly

We are constantly looking for alternative methods of transport to reduce emissions. In order to track our efforts and ensure that we are on track to meeting our goal, we have developed a CO2 calculation tool specifically for our network. To make sure we are on track, we will focus on the amount of CO2 which is released per parcel, per quarter, and compare our results to our 2019 benchmark for ReBound NL.

Amount of CO2 released per parcel



How did we achieve this CO2 reduction?

We have reduced our CO2 by using more electric first mile services, switching from Diesel to HVO and using rail transport where possible. In Q3, we implemented electric vehicles for B2B pick ups for one of our clients, and we implemented HVO transport for SE, AT and PL routes. We expect to see this reduction in our Q4 reporting.

*Compared to 2019

GOAL 2: The Circular Economy

This quarter, we've concentrated our efforts on promoting the circular economy by supporting Second Hand September.

Together with our colleagues in the Netherlands and the UK - and other Reconomy brands - we donated 95kg of clothing and hosted a swap shop in both countries.

We rounded off the month with a fantastic internal Lunch and Learn session titled 'Circularity in Fashion', where we explored what really happens to charity donations, the challenges surrounding fast fashion, and the true meaning of the circular economy. It saw some brilliant engagement across the whole ReBound team, and we look forward to hosting the next one soon!



What about our Donation Portal?

Usually, we report on the amount of donations which we have received in our donation portal each quarter. However, as we are in the process of productizing the donation portal we will be halting this reporting metric until the new portal is readily available. Instead, we will update on the efforts we have made within our network and workforce to promote circularity.

GOAL 3:

Awareness

We cannot tackle sustainability on our own, so we collaborate with our partners and clients to help us achieve our goals.

Q3

- We launched a blog entitled “Sustainable Returns: How different types of returners impact the planet” which you can read [here](#)
- We appeared in [Direct Commerce](#) and [Modern Retail](#), discussing how we reduce the carbon emission per parcel during peak season.
- Our Sustainability Communication Manager, Emily McGill discussed France’s Ultra Fast Fashion Bill in Retail Rewired and [Circular magazine](#)

What else are we working on to raise awareness?

- In October, we gave a guest lecture to the students of the Bachelor in Logistics Management program at Breda University of Applied Sciences, sharing how ReBounce can make returns more sustainable and how we are promoting circular economy principles.
- We hosted Second Hand September, where we donated 95kg of clothing across ReBounce and Reconomy offices and we also hosted an internal webinar, where we discussed circular fashion.



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We're committed to updating you on our progress quarterly, so be sure to check back for updates.

Next Update Coming: January 2026

