



# Quarterly Sustainability Report

Sustainability is not just a buzzword at ReBound, we take sustainability seriously and make it fact-based, accessible and transparent.

This reports highlights the quarterly efforts that we are taking to ensure we progress towards our 3 sustainability goals

**Last Updated: April 2025**

# 2025





# Our Goals

At ReBound, we believe that we have a responsibility to help brands understand the environmental impact of returns and to improve the circulation of all returned products. Through strong collaboration with partners and carriers, we achieve a greener network and influence clients and consumers to choose sustainably. We take our clients on our journey with us, and achieve a more sustainable return service together.

To help us achieve this, we have identified three core goals where we feel we can make the most impact.

**ECO-FRIENDLY NETWORK**

**CIRCULAR ECONOMY**

**AWARENESS**

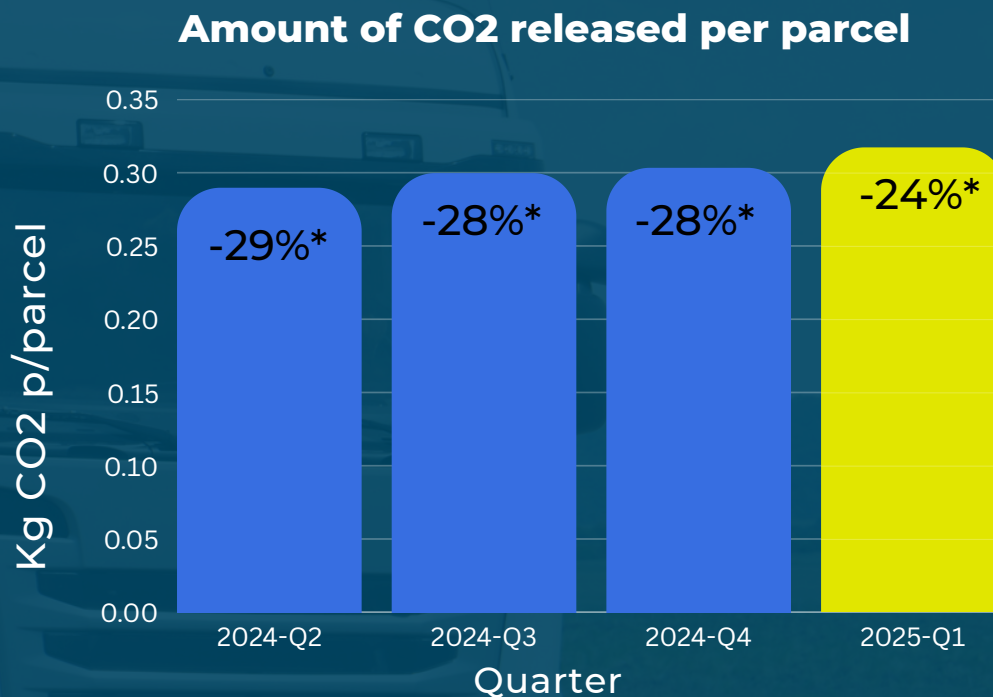
# GOAL 1:

## Eco Friendly Network

### Our target is to achieve:

A **50%** reduction in carbon emissions released per parcel by 2030\*

We are constantly looking for alternative methods of transport to reduce emissions. In order to track our efforts and ensure that we are on track to meeting our goal, we have developed a CO2 calculation tool specifically for our network. To make sure we are on track, we will focus on the amount of CO2 which is released per parcel, per quarter, and compare our results to our 2019 benchmark for ReBound NL.



### How did we achieve this CO2 reduction?

We have reduced our CO2 by using more electric first mile services, switching from Diesel to HVO and using rail transport where possible.

\*Compared to 2019

## GOAL 2: The Circular Economy

Our donation portal is just one way that we are encouraging a more circular economy. Below, we report on the amount of registrations that have taken place through the donation portal each quarter.



### What else are we working on to contribute to achieving more circular returns?

- ReBound's Circularity Network is a comprehensive platform designed to streamline access to global circularity services—including Sorting, Resell, Rental, Repair, Donation, and Recycling. By centralizing these solutions, the Network simplifies the transition to more sustainable product lifecycle management. For more information on the Circularity Network, click [here](#).
- The donation portal, which is available for UK clients, is in the process of being productized so it can be used for all clients live with ReBound.

## GOAL 3:

### Awareness

We cannot tackle sustainability on our own, so we collaborate with our partners and clients to help us achieve our goals.

Q1

- ReBound Returns has entered into a new strategic partnership with ESO RECYCLING, aimed at enhancing its portfolio of circularity solutions for retailers. This collaboration also strengthens support for Extended Producer Responsibility (EPR) compliance initiatives.
- A targeted Marketing and Awareness campaign has been launched to promote and spread awareness on ReBound's Circularity Network.

#### What else are we working on to raise awareness?

- During Q1, ReBound collaborated with Reconomy on carbon reporting preparations for 2024, including data collation and audit readiness. This work is feeding directly into Reconomy's Annual Sustainability Report 2024, alongside additional insights provided by ReBound.
- The Awareness Channel on ReBound's website continues to be regularly updated to inform stakeholders of key developments in sustainability, with a particular focus on the textile and electronics industries.



# Stay updated with our progress.



[Follow us on LinkedIn](#)



[Subscribe to our newsletter](#)

We're committed to updating you on our progress quarterly, so be sure to check back for updates.

**Next Update Coming: July 2025**

