



Quarterly Sustainability Report

Sustainability is not just a buzzword at ReBount, we take sustainability seriously and make it fact-based, accessible and transparent.

This reports highlights the quarterly efforts that we are taking to ensure we progress towards our 3 sustainability goals

Last Updated: July 2026

2026





Our Goals

At ReBound, we believe that we have a responsibility to help brands understand the environmental impact of returns and to improve the circulation of all returned products. Through strong collaboration with partners and carriers, we achieve a greener network and influence clients and consumers to choose sustainably. We take our clients on our journey with us, and achieve a more sustainable return service together.

To help us achieve this, we have identified three core goals where we feel we can make the most impact.

ECO-FRIENDLY NETWORK

CIRCULAR ECONOMY

AWARENESS

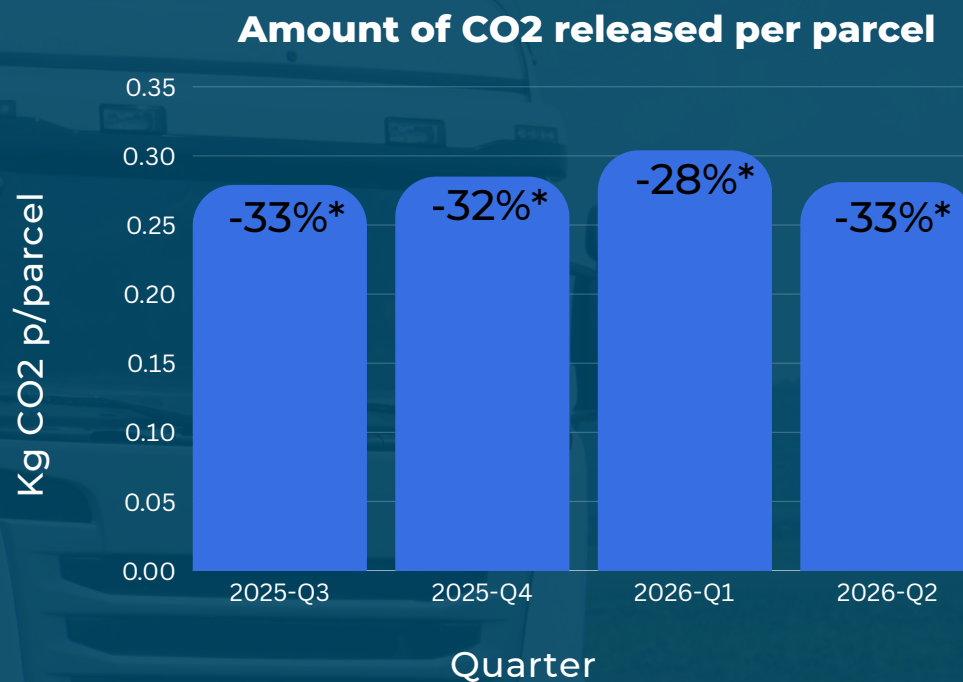
GOAL 1:

Eco Friendly Network

Our target is to achieve:

A **50%** reduction in carbon emissions released per parcel by 2030*

We are constantly looking for alternative methods of transport to reduce emissions. In order to track our efforts and ensure that we are on track to meeting our goal, we have developed a CO2 calculation tool specifically for our network. To make sure we are on track, we will focus on the amount of CO2 which is released per parcel, per quarter, and compare our results to our 2019 benchmark for ReBound NL.



How did we achieve this CO2 reduction?

We have reduced our CO2 by using more electric first mile services, switching from Diesel to HVO and using rail transport where possible.

Figures are based on best available data and may be updated as reporting evolves.

*Compared to 2019



GOAL 2: The Circular Economy

Donations along the return journey

3,457kg
donated to
Salvation Army

We've built a process that transforms the return journey, allowing items that don't need to go back to retailers to be donated or recycled through trusted local partners, reducing waste and supporting circularity.

What else are we working on to contribute to achieving more circular returns?

Last month, we launched ReBound's Circularity Portal, a simple way for brands to close the loop.

Through a branded, user-friendly portal, consumers can send back used fashion items, even without a pre-existing sales order, and choose the most appropriate route in a single journey: Takeback, Donation, or Recycling. You can read more about the solution [here](#).

With ESPR legislation now in force, including the ban on the destruction of unsold apparel for retailers selling within the EU, our circularity network is more relevant than ever. We help retailers navigate these new requirements by moving unsold goods, returns, and take-back items into compliant circular routes, supporting both regulatory compliance and circularity goals. Learn more about our ESPR solution [here](#).

GOAL 3:

Awareness

We cannot tackle sustainability on our own, so we collaborate with our partners and clients to help us achieve our goals.

Q2

To better understand the journey of donated textiles after export, we visited Malawi with Humana, where used clothing is processed and distributed by local organisation DAPP.

The visit provided valuable insight into how second-hand textiles support livelihoods and contribute to local economic development through resale and social impact programmes. The trip also highlighted the broader opportunities and challenges associated with international textile reuse markets.

[Read Inge's blog](#) to learn more about her experiences and key takeaways from the visit.

What else are we working on to raise awareness?

- In Q2 we focused predominately on raising awareness on the new launch of our circularity portal, technology which allows shoppers to send any unwanted items/ clothing to donation, recycling or to be taken back by the retailer. We appeared in [IT Reseller](#), [LogisticsIT](#) and [Retail Technology](#).
- We appeared in [IMRG](#) discussing the importance of circular returns and [CSO futures](#)
- We also focused on ESPR and the communication of how our network can help retailers understand the legislation, and appeared in publications such as [A1 retail](#).



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We're committed to updating you on our progress quarterly, so be sure to check back for updates.

Next Update Coming: October 2026

