



Quarterly Sustainability Report

Sustainability is not just a buzzword at ReBound, we take sustainability seriously and make it fact-based, accessible and transparent.

This reports highlights the quarterly efforts that we are taking to ensure we progress towards our 3 sustainability goals

Last Updated: April 2026

2026



Our Goals

At ReBound, we believe that we have a responsibility to help brands understand the environmental impact of returns and to improve the circulation of all returned products. Through strong collaboration with partners and carriers, we achieve a greener network and influence clients and consumers to choose sustainably. We take our clients on our journey with us, and achieve a more sustainable return service together.

To help us achieve this, we have identified three core goals where we feel we can make the most impact.

ECO-FRIENDLY NETWORK

CIRCULAR ECONOMY

AWARENESS

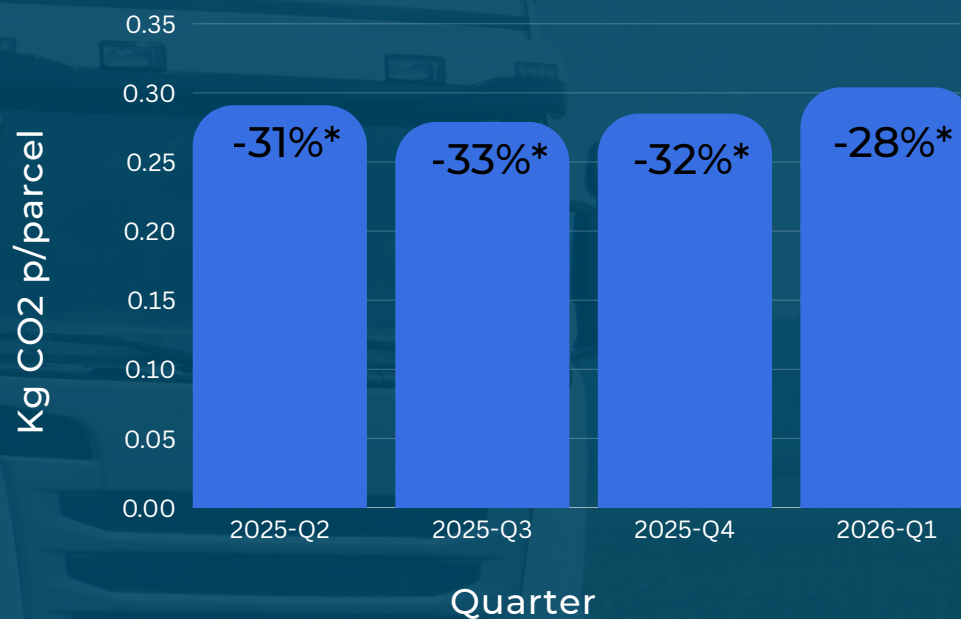
GOAL 1: Eco Friendly Network

Our target is to achieve:

A **50%** reduction in carbon emissions released per parcel by 2030*

We are constantly looking for alternative methods of transport to reduce emissions. In order to track our efforts and ensure that we are on track to meeting our goal, we have developed a CO2 calculation tool specifically for our network. To make sure we are on track, we will focus on the amount of CO2 which is released per parcel, per quarter, and compare our results to our 2019 benchmark for ReBound NL.

Amount of CO2 released per parcel



How did we achieve this CO2 reduction?

We have reduced our CO2 by using more electric first mile services, switching from Diesel to HVO and using rail transport where possible.

Figures are based on best available data and may be updated as reporting evolves.

*Compared to 2019

GOAL 2: The Circular Economy

Donations along the return journey

753

**pallets
donated**

We've built a process that transforms the return journey, allowing items that don't need to go back to retailers to be donated or recycled through trusted local partners, reducing waste and supporting circularity.

What else are we working on to contribute to achieving more circular returns?

We're launching ReBound's Circularity Portal — a simple way for brands to close the loop.

With a branded, user-friendly portal, consumers can send back used fashion items (even without a pre-existing sales order) and choose the right route in one journey: Takeback, Donation, or Recycling. Keep your eyes peeled for updates, coming soon!

GOAL 3: Awareness

We cannot tackle sustainability on our own, so we collaborate with our partners and clients to help us achieve our goals.

Q4

- Delivered sustainability training sessions across multiple departments, increasing awareness of key sustainability topics and empowering teams to incorporate more sustainable practices into their day-to-day roles.
- Organised and delivered donation drives across the UK and Netherlands, encouraging employee participation, supporting local charities, and helping divert reusable items from waste while promoting more sustainable behaviours across the business.

What else are we working on to raise awareness?

- While Q1 has been primarily focused on strengthening internal communication, we have also been developing a range of external content behind the scenes. This includes an upcoming campaign to introduce ESPR and outline what it means for our clients, supported by a webinar planned for Q2.
- Alongside this, we are continuing to raise awareness around circularity. In Q2, we will be launching our circularity portal, designed to help shoppers redirect items to more sustainable solutions- whether through take-back, donation, or recycling.



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We're committed to updating you on our progress quarterly, so be sure to check back for updates.

Next Update Coming: April 2026

 **ReBounce**
by Reconomy

