



Quarterly Sustainability Report

Sustainability is not just a buzzword at ReBound, we take sustainability seriously and make it fact-based, accessible and transparent.

This report highlights the quarterly efforts that we are taking to ensure we progress towards our 3 sustainability goals



Last Updated: January 2026

2025

Our Goals

At ReBound, we believe that we have a responsibility to help brands understand the environmental impact of returns and to improve the circulation of all returned products. Through strong collaboration with partners and carriers, we achieve a greener network and influence clients and consumers to choose sustainably. We take our clients on our journey with us, and achieve a more sustainable return service together.

To help us achieve this, we have identified three core goals where we feel we can make the most impact.

ECO-FRIENDLY NETWORK

CIRCULAR ECONOMY

AWAIRENESS

GOAL 1: Eco Friendly Network

Our target is to achieve:

A 50% reduction in carbon emissions released per parcel by 2030*

We are constantly looking for alternative methods of transport to reduce emissions. In order to track our efforts and ensure that we are on track to meeting our goal, we have developed a CO2 calculation tool specifically for our network. To make sure we are on track, we will focus on the amount of CO2 which is released per parcel, per quarter, and compare our results to our 2019 benchmark for ReBound NL.

Amount of CO2 released per parcel



How did we achieve this CO2 reduction?

We have reduced our CO2 by using more electric first mile services, switching from Diesel to HVO and using rail transport where possible.

Figures are based on best available data and may be updated as reporting evolves.

*Compared to 2019



GOAL 2: The Circular Economy

Introducing a new partnership...



TROVE

We are committed to accelerating the circular economy, one of our core sustainability pillars. A key part of this mission is ensuring products and materials are diverted toward the highest-value reuse option.

In Q4 2025, we launched our first dedicated recommerce programme in the EU through our partnership with Trove. This collaboration enables the resale of a wide range of previously owned and returned items, and we're now processing parcels to the recommerce channel.

With second-hand fashion growing three times faster than first-hand retail, this initiative supports both consumer demand for more sustainable choices and our ambition to extend product life cycles.

What else are we working on to contribute to achieving more circular returns?

- ReBound's Circularity Network is a comprehensive platform designed to streamline access to global circularity services—including Sorting, Resell, Rental, Repair, Donation, and Recycling. By centralizing these solutions, the Network simplifies the transition to more sustainable product lifecycle management. For more information on the Circularity Network, click [here](#)

GOAL 3: Awareness

We cannot tackle sustainability on our own, so we collaborate with our partners and clients to help us achieve our goals.

Q4

- We placed a strong focus on developing thought-leadership content that highlighted the environmental impact of peak trading periods, alongside securing external coverage in key industry publications including [The Green Mile](#), [ITS international](#) and [IMRG](#)
- Our sustainability manager, Claudia, completed a guest lecture to the students of the Bachelor in Logistics Management program at [Breda University of Applied Sciences](#) discussing how to embed sustainability into every part of the organization.

What else are we working on to raise awareness?

- After completing a survey to discover communication preferences among the ReBound team, we launched our first internal newsletter, 'The Green Gazette', designed to share good news stories and what ReBound have achieved, each quarter. We also launched a dedicated slack channel for the use of sustainability communication.
- We also appeared in [Circular Online](#), discussing the impact of the Ultra Fast Fashion Bill set to come into force in France.

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We're committed to updating you on our progress quarterly, so be sure to check back for updates.

Next Update Coming: April 2026

 **ReBound**
by Reconomy